

Reported in accordance with the GRI G4 'Core' Reporting Guidelines

| GENERAL STANDARD DISCLOSURES | LOCATION |
|---|--|
| STRATEGY AND ANALYSIS | |
| G4-1 | Sustainability report 2014 > Message from the CEO |
| ORGANISATIONAL PROFILE | |
| G4-3 | Strategy |
| G4-4 | Strategy |
| G4-5 | Strategy > Transurban in FY14 |
| G4-6 | Strategy |
| G4-7 | Strategy |
| G4-8 | Strategy |
| G4-9 | Think Long Term Employee data sheets Transurban Annual Report 2014 > Pages 4-13, 57-58 |
| G4-10 | Employee data sheets |
| G4-11 | Employee data sheets |
| G4-12 | Think Long Term > Procurement at Transurban |
| G4-13 | Our approach > Scope |
| G4-14 | Strategy > Risk and governance Transurban Annual Report 2014 > Pages 15-17 |
| G4-15 | Strategy > Stakeholder Engagement |
| G4-16 | Strategy > Stakeholder Engagement |
| IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES | |
| G4-17 | Our approach > Scope |
| G4-18 | Our approach > Materiality |
| G4-19 | GRI Index |
| G4-20 | Our approach > Materiality |
| G4-21 | Our approach > Materiality |
| G4-22 | Employee data sheets Environment data sheets |
| G4-23 | Our approach > Scope |
| STAKEHOLDER ENGAGEMENT | |
| G4-24 | Strategy > Stakeholder engagement |
| G4-25 | Strategy > Stakeholder engagement |
| G4-26 | Strategy > Stakeholder engagement |
| G4-27 | Strategy > Stakeholder engagement |
| REPORT PROFILE | |
| G4-28 | Our approach |
| G4-29 | Our approach |
| G4-30 | Our approach |
| G4-31 | Contact us |
| G4-32 | Our approach > GRI Index |
| G4-33 | Our approach |
| GOVERNANCE | |
| G4-34 | Transurban Annual Report 2014 > Pages 18-23 |
| ETHICS AND INTEGRITY | |
| G4-56 | Strategy |

| MATERIAL ASPECTS | DMA AND INDICATORS | LOCATION/RESPONSE |
|----------------------------------|---|--|
| ECONOMIC | | |
| ECONOMIC PERFORMANCE | DMA | Think Long Term |
| | EC1 Direct economic value generated and distributed | Think Long Term Be Good Neighbours > Investing in communities Transurban Annual Report 2014 > Page 7 |
| | EC2 Financial implications and other risks and opportunities for the organisation's activities due to climate change | Think Long Term > Climate Change |
| | EC3 Coverage of the organisation's defined benefit plan obligations | Employee data sheets |
| | EC4 Financial assistance received from government | We do not receive any financial assistance from government. However, we partner with state governments to deliver major infrastructure projects such as the M5 West Widening and Northconnex projects in Sydney. Both these projects included \$50 million and \$800 million in government contributions respectively. |
| MARKET PRESENCE | Not Reported | Not applicable. This is not a material issue for Transurban. We operate in Australia and the USA and have a strong presence in each of these countries where we have significant investments in the development, operation and management of tollroads. Transurban seeks to attract and retain the highest quality candidates and currently pays above minimum wage, and while we do not have a local hiring policy, it is common practice to employ local residents wherever practicable. |
| INDIRECT ECONOMIC IMPACTS | DMA | Think Long Term > Improving our networks |
| | EC7 Development and impact of infrastructure investments and services supported | Think Long Term > Expanding our business Think Long Term > Improving our networks |
| | EC8 Significant indirect economic impacts, including the extent of impacts | Think Long Term > Procurement at Transurban Be Good Neighbours > Investing in communities |
| PROCUREMENT PRACTICES | Not Reported | The information is currently unavailable. We do not have a policy for local procurement but will attempt to report on this in FY15. |
| ENVIRONMENTAL | | |
| MATERIALS | Not Reported | The information is currently unavailable. Major upgrade works on Hills M2 ended in August 2013 and this data is not recorded for works on the i95. We will attempt to collect this data from our contractors in FY15. |
| ENERGY | DMA | Use Less Think Long Term > Improving our networks |
| | EN3 Energy consumption within the organisation | Environment data sheets |
| | EN4 Energy consumption outside of the organisation | Environment data sheets |
| WATER | Not Reported | Not applicable. Water consumption is not a material issue for Transurban. However we continue to measure and monitor our water consumption for CityLink and is reported in our Environment data sheets. |
| BIODIVERSITY | Not Reported | Not applicable. Transurban operates in highly urbanized environments and have minimal impact on biodiversity. |
| EMISSIONS | DMA | Use Less > GHG and air emissions |
| | EN15 Direct GHG emissions (Scope 1) | Environment data sheets |
| | EN16 Energy indirect GHG emissions (Scope 2) | Environment data sheets |
| | EN17 Other indirect GHG emissions (Scope 3) | Environment data sheets |
| | EN21 NOx, SOx and other significant air emissions | Environment data sheets |
| EFFLUENTS AND WASTE | Not Reported | Not applicable. Effluents and waste is not a material issue for Transurban. However we continue to measure and monitor water discharge, waste and spills and is reported in our Environment data sheets. |

| MATERIAL ASPECTS | DMA AND INDICATORS | LOCATION/RESPONSE |
|---|--|--|
| PRODUCTS AND SERVICES | DMA | Use Less |
| | EN27 Extent of impact mitigation of environmental impacts of products and services | Use Less > 10 in 10 Use Less > GHG and air emissions Think Long Term > Rejuvenating our roads |
| COMPLIANCE | DMA | Use Less > GHG and air emissions Use Less > Environmental compliance |
| | EN29 Monetary value of significant fines and total number of non-monetary sanctions for non-compliance and environmental laws and regulations | None. |
| TRANSPORT | Not Reported | Not applicable. Transurban does not operate a business that requires the transport of products or goods and as such is not a material issue for us. Our offices are fitted with video conferencing facilities that enable our employees to conduct business meetings interstate and overseas in their home office. All flight travel by employees is accounted for under our Scope 3 emissions in the Environment data sheets. |
| OVERALL | Not Reported | Not applicable. This is not a material issue as we undertake regular maintenance to comply with EPA regulations and other environmental requirements set out in our concession deeds. |
| SUPPLIER ENVIRONMENTAL ASSESSMENT | Not Reported | Not applicable. This is not a material issue as we have a thorough tender process for large infrastructure projects like NorthConnex and the CityLink-Tulla widening. Sustainability is a central part of this tender process where we try to ensure that the preferred supplier has addressed our sustainability objectives for the project. |
| ENVIRONMENTAL GRIEVANCE MECHANISMS | Not Reported | This information is currently unavailable. We will attempt to have a system in place to report on this in FY16. |
| LABOUR PRACTICES & DECENT WORK | | |
| EMPLOYMENT | DMA | Be Good Neighbours > Our people |
| | LA1 Total number and rates of new employee hires and employee turnover by age group, gender and region | Employee data sheets |
| | LA2 Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation | Employee data sheets |
| | LA3 Return to work and retention rates after parental leave, by gender | Employee data sheets |
| LABOUR/ MANAGEMENT RELATIONS | DMA | Be Good Neighbours > Our people |
| | LA4 Minimum notice periods regarding operational changes, including whether these are specified in collective agreements | Be Good Neighbours > Our people > Compliance and human rights |
| OCCUPATIONAL HEALTH & SAFETY | DMA | Be Good Neighbours > Safety for all |
| | LA6 Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and gender | Be Good Neighbours > Safety for all Employee data sheets |
| TRAINING & EDUCATION | DMA | Be Good Neighbours > Our people |
| | LA9 Average hours of training per year per employee by gender, and by employee category | Employee data sheets |
| | LA10 Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings | Employee data sheets |
| | LA11 Percentage of employees receiving regular performance and career development reviews, by gender and employee category | Be Good Neighbours > Our people |
| DIVERSITY & EQUAL OPPORTUNITY | DMA | Be Good Neighbours > Our people |
| | LA12 Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity | Employee data sheets |

| MATERIAL ASPECTS | DMA AND INDICATORS | LOCATION/RESPONSE |
|--|--|---|
| EQUAL REMUNERATION FOR WOMEN AND MEN | DMA | Be Good Neighbours > Our people |
| | LA13 Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation | Employee data sheets |
| SUPPLIER ASSESSMENT FOR LABOUR PRACTICES | Not Reported | Not applicable. Our suppliers are also governed by the laws and labour practices of the two markets where we operate - North America and Australia. These laws prohibit child and forced and compulsory labour. |
| LABOUR PRACTICES GRIEVANCE MECHANISMS | DMA | Be Good Neighbours > Our people |
| | LA16 Number of grievances about labor practices filed, addressed, and resolved through formal grievance mechanisms | Be Good Neighbours > Our people |
| HUMAN RIGHTS | | |
| INVESTMENT | DMA | Be Good Neighbours > Our people |
| | HR2 Total hours of employee training on human rights policies or procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained | Employee data sheets |
| NON-DISCRIMINATION | DMA | Be Good Neighbours > Our people |
| | HR3 Total number of incidents of discrimination and corrective actions taken | None. |
| FREEDOM OF ASSOCIATION & COLLECTIVE BARGAINING | Not Reported | Not applicable. We abide by the laws and labour practices in the two markets where we operate—North America and Australia. |
| CHILD LABOUR | Not Reported | Not applicable. We abide by the laws and labour practices in the two markets where we operate—North America and Australia. These laws prohibit child labour. |
| FORCED & COMPULSORY LABOUR | Not Reported | Not applicable. We abide by the laws and labour practices in the two markets where we operate—North America and Australia. These laws prohibit forced and compulsory labour. |
| SECURITY PRACTICES | Not Reported | Not applicable. Transurban does not hire any security personnel. |
| INDIGENOUS RIGHTS | DMA | Be Good Neighbours > Our people |
| | HR8 Total number of incidents of violations involving rights of indigenous peoples and actions taken | None. |
| ASSESSMENT | Not Reported | Not applicable. We abide by the laws and labour practices in the two markets where we operate—North America and Australia. These laws prohibit forced and compulsory labour. |
| SUPPLIER HUMAN RIGHTS ASSESSMENT | Not Reported | Not applicable. Our suppliers are also governed by the laws and labour practices of the two markets where we operate—North America and Australia. These laws have strict human rights regulations. |
| HUMAN RIGHTS GRIEVANCE MECHANISMS | Not Reported | Not applicable. We abide by the laws and labour practices in the two markets where we operate—North America and Australia. These laws have strict human rights regulations. |
| SOCIETY | | |
| LOCAL COMMUNITIES | DMA | Be Good Neighbours > Investing in communities |
| | S02 Operations with significant actual and potential negative impacts on local communities | Performance data > Case studies > The NorthConnex project—a new way of doing business |
| ANTI-CORRUPTION | DMA | Strategy > Risk and governance |
| | S04 Communication and training on anti-corruption policies and procedures | Strategy > Risk and governance |
| | S05 Confirmed incidents of corruption and actions taken | None. |
| PUBLIC POLICY | DMA | Strategy > Risk and governance |
| | S06 Total value of political contributions by country and recipient / beneficiary | None. |

| MATERIAL ASPECTS | DMA AND INDICATORS | LOCATION/RESPONSE |
|---|--|--|
| ANTI-COMPETITIVE BEHAVIOUR | DMA | Strategy Strategy > Risk and governance |
| | S07 Total number of legal actions for anti-competitive behaviour, anti-trust, and monopoly practices and their outcomes | None. |
| COMPLIANCE | DMA | Strategy > Risk and governance |
| | S08 Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations | None. |
| SUPPLIER ASSESSMENT FOR IMPACTS ON SOCIETY | Not Reported | Not applicable. This is not a material issue for us as we work closely with our major suppliers for any large infrastructure projects like NorthConnex and the CityLink-Tulla widening to address impacts on local communities and the wider society. |
| GRIEVANCE MECHANISMS FOR IMPACTS ON SOCIETY | Not Reported | The information is currently unavailable. We will attempt to have a system in place to report on this in FY16. |
| PRODUCT RESPONSIBILITY | | |
| CUSTOMER HEALTH & SAFETY | DMA | Use Less > GHG and air emissions Be Good Neighbours > Safety for all |
| | PR2 Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes | Use Less > GHG and air emissions Be Good Neighbours > Safety for all |
| PRODUCT AND SERVICE LABELLING | DMA | Be Good Neighbours > Enhancing customer experience |
| | PR5 Results of surveys measuring customer satisfaction | Be Good Neighbours > Enhancing customer experience Performance data > Case studies > The first year for 495 Express Lanes |
| MARKETING COMMUNICATIONS | DMA | Transurban complies with relevant industry Codes of Practice, including the Australian Marketing Institute Code of Professional Conduct and the Australian Direct Marketing Association Code of Practice. These laws seek to protect customers and stakeholder from inappropriate marketing communications. We also require our advertising suppliers to comply with the Australian Association of National Advertisers Code of Conduct. We comply with the provisions of the Privacy Act and the National Privacy Principles. |
| | PR7 Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcome | None. |
| CUSTOMER PRIVACY | DMA | Be Good Neighbours > Enhancing customer experience |
| | PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data | In FY14, there were seven substantiated breaches of customer privacy. These included six breaches for CityLink and one breach for Roam. For CityLink, two of these complaints related to individuals with the same name resulting in each having access to the other's account. The other four breaches were identified during an internal audit and did not result in any customer complaints. For Roam, a Suspension letter was issued to an old address. It was identified that our two systems did not synchronise properly, which resulted in the letter being sent to an old address. We have put measures in place to mitigate any re-occurrence of this issue in the future. |
| COMPLIANCE | DMA | Strategy > Risk and governance |
| | PR9 Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services | None. |